Setup Apple/Mac OS X Mail.app for Your @eng.utah.edu Account

Before you can set up the mail client to access your account, you will need your 'remote password.' If you have not yet done so, or you do not know it, log in to any CADE Lab (Linux) machine, either locally or remotely, and enter the command `remote_passwd`. You will be prompted for your login password, then to enter a password twice, for confirmation. This is the password you use for e-mail (IMAP and POP clients, as well as WebMail) and ftp, for transferring files.

**Step 1**
If you have not yet set up any e-mail accounts in Mail.app, open it (/Applications/Mail.app) and you will be prompted right away for your account information (Image 1). If you already have an account set up, open Mail and go the the menu 'Mail' :: 'Preferences' and then click on the 'Accounts' button in the top bar. Click the '+' at the bottom left to add a new account (Image 2). Enter your 'Full Name', as you'd like it to appear when sending messages, your 'Email Address' (ie, `username@eng.utah.edu`) and your remote password. Click 'Continue'.

Image 1
Image 2
Step 2
Select the type of server you wish to use (IMAP or POP). For this example, IMAP has been selected – it is more common for most users. Enter a name for the profile so you can recognize it if you set up multiple accounts (we chose CADE), the incoming server (For IMAP, enter imap.eng.utah.edu; for POP enter pop.eng.utah.edu). The username and password fields should already be populated. (Image 3)
Step 3
At this point, you will be prompted in a pop-up window asking you to accept the certificate for the mail server chosen. You can click 'Connect' to accept it, but we recommend using the 'Show Certificate' button (Image 4) and then clicking the 'Always Trust' button, so you're not prompted again in the near future (Image 5). Click 'Connect' to continue.
Verify Certificate

Mail can't verify the identity of "imap.eng.utah.edu".
The certificate for this server was signed by an unknown certifying authority. You might be connecting to a server that is pretending to be "imap.eng.utah.edu" which could put your confidential information at risk. Do you want to connect to the server anyway?

Always trust "imap.eng.utah.edu" when connecting to "imap.eng.utah.edu"

imap.eng.utah.edu

Issued by: milhouse.eng.utah.edu
Expires: Wednesday, March 6, 2013 1:08:19 PM Mountain Standard Time
This certificate was signed by an unknown authority

Trust

When using this certificate: Use System Defaults

Secure Sockets Layer (SSL) no value specified

X.509 Basic Policy no value specified

Details

Hide Certificate Cancel Connect

Image 5
Step 4
Next you are prompted to set up the outgoing mail server. 'Description' can be any text, the example shows 'Mailgate'. For 'Outgoing Mail Server', enter mailgate.eng.utah.edu, click the 'Use Authentication' and ensure your same username and password are populated and click 'Continue'. (Image 6)
Step 5
As with the Incoming mail server, you will be prompted to accept the certificate for mailgate. Click 'Show Certificate', then check the 'Always trust' tick box (Image 7). Click 'Connect'.

*Image 7*
Step 6
You should now get an 'Account Summary' window showing your settings. Look them over and if you're happy with it, click the 'Create' button to activate and take the account online (Image 8). Mail.app should open to your Inbox.

As always, more information may be available at www.cade.utah.edu, or by contacting the Help Desk in WEB 210 or 224, or at opers@eng.utah.edu.