Setup Apple iOS Mail App for Your @eng.utah.edu Account

Before you can set up the mail client to access your account, you will need your 'remote password.' If you have not yet done so, or you do not know it, log in to any CADE Lab (Linux) machine, either locally or remotely, and enter the command `remote_passwd`. You will be prompted for your login password, then to enter a password twice, for confirmation. Alternatively, you can set it with the online user tools at: [https://webhandin.eng.utah.edu/cade/](https://webhandin.eng.utah.edu/cade/) This is the password you use for e-mail (IMAP and POP clients, as well as WebMail) and ftp, for transferring files.

**Step 1**
On your iOS device, connected to a network, open the Settings App and tap the 'Mail, Contacts & Calendars' in the left column (Image 1, #1) and then on 'Add Account...' in the pane on the right (Image 1, #2).

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*Image 1*
Tap the 'Other' link at the bottom right (Image 2),
and on the next screen, click the 'Add Mail Account' line (Image 3).
Step 2
Enter your 'Name', as you'd like it to appear when sending messages, your 'Email Address' (ie, username@eng.utah.edu), your remote password and a Description (the name that will appear in your list of e-mail accounts, like 'CADE Acct'). Click 'Next' at the top (Image 4).

Image 4
Step 3
Select the type of server you wish to use (IMAP or POP). For this example, IMAP has been selected – it is more common for most users. For IMAP, enter imap.eng.utah.edu; for POP enter pop.eng.utah.edu as the 'Incoming Mail Server', and add your username as just the username, without '@eng.utah.edu.' For the 'Outgoing Mail Server', enter mailgate.eng.utah.edu and click 'Next' (Image 5).
Step 4
You may receive a message stating that the identity of the Incoming Mail Server could not be verified. View the Details, if you wish, but confirm and continue – it is safe to allow the exception (Image 6).
Tap the 'Save' button on the following screen (Image 7).
Step 5
You should now be back at the main screen of the Settings App and tap on 'Mail, Contacts & Calendars' on the left and the Account (by 'Description' entered in Step 2), in the top of the left column. In the window that opens, tap on the Account (Image 8).
Scroll down and tap the Outgoing Mail Server/SMTP (showing as mailgate.eng.utah.edu) to bring up the SMTP list (Image 9).
Tap the mailgate.eng.utah.edu server (which should show as 'On') (Image 10).
Ensure all settings are set as in Image 11:
User Name = CADE username (without @eng.utah.edu)
Password = your remote password
Use SSL = On
Authentication = Password
Server Port = 587
Click 'Done' once these have been entered/verified.

Step 6
Open the Mail App and your CADE account should now appear in the left column.

As always, more information may be available at www.cade.utah.edu, or by contacting the Help Desk in WEB 210 or 224, or atopers@eng.utah.edu.